

WELCOME TO THE CITY OF DESHLER

Listed below are some of the things we think might be important to you as a customer of the Deshler Municipal Utilities.

A utility deposit of \$250.00 is required for electric and water service on the system. We also provide sewer and sanitation. This deposit will be refunded to you in full if your utility account remains in good standing for a period of two years. If your account becomes delinquent at any time, the account will be not be considered in good standing.

The City bills monthly for electricity, water, sewer, and sanitation services. Meters are read on or about the 20th of each month and bills are sent out on the 1st. Electronic statements are available by notifying the City office with your email address. The bills are due and payable on the 20th of each month and can be paid at the City Office, mailed, or left in our entryway deposit box at 305 E Bryson. We also accept payments with debit or credit card and automatic bank withdrawal. For a small fee, you can sign up to receive your statements, view your account, and pay your bill at www.xpressbillpay.com. If payment is not received in the City Office on or before 5:00 pm. on the 20th of every month, a penalty of 10% will be assessed.

A courtesy notice will be mailed out on the 21st, which will reflect the total amount due including late fees. Customers have an additional seven business days in which to pay the bill. If payment has not been received by the date listed on the notice, services will be disconnected without further notice as per State Law. We do offer an installment plan, but an agreement will need to be signed before the disconnect date with 50% of the bill owed to be paid. Please ask the City Clerk for more details.

ELECTRIC, WATER, & SEWER

Electric and water services are metered and will reflect your actual usage during the billing period. Sewer use fees are based on your average water usage in the months of December, January, and February. If problems arise with any of these services, we will be happy to come out free of charge to check the City's service. Any repairs necessary beyond the City's meter or tap will be the responsibility of the owner.

SANITATION

The City contracts with the Garbage Company South for our sanitation services. The residential rates are \$19.50 per month for a 90 gallon container picked up once a week. They do offer a single/senior rate at \$18.75 per month picked up once a week, but you are required to provide your own container to a maximum size of 45 gallons. All trash should be bagged before putting it in the container. All Trash collection days are on Wednesday. The container should be rolled to your front curb for pickup. It is important to put your container out the night before your pickup day as they start very early in the morning. Please contact the City Office if you do not have a container. All yard waste is banned from the toters. No compostable materials such as grass clippings, tree branches, or garden waste may be included with the trash. The City maintains a compost pile a $\frac{1}{2}$ mile east of town on Railway Avenue for disposal of these items. It is open 24 hours a day, seven days a week.

Household waste is the only item allowed to be deposited in the containers. If you have items such as appliances, furniture, construction and demolition materials, and metal you must make arrangements with Bel-con Refus at 402-641-2368 M-F 8:30 am - 4:30 pm or email: belconrefuse@gmail.com. The City also has a "City Wide Cleanup" weekend usually in the month of April. The City provides, free of charge, dumpsters for these items to be disposed of by City residents only. Please watch for posted and published notices for dates and times this will be provided.

NATURAL GAS: Black Hills Energy 888-890-5554

TELEPHONE & INTERNET: Great Plains Communications 888-343-8014.

WIRELESS INTERNET: Superiorinet 877-732-1666

CABLE TELEVISION/INTERNET: Zito Media 877-875-5431

DESHLER POST OFFICE: 402-749-5033 Hours: M-F 8-11/12-3 Sat. 8:30-9:30

DOG LICENSES

The City of Deshler does require any dog housed within city limits to be licensed. The dog licenses can be obtained at the City Office with proof of a rabies shot and payment of a \$10 fee. The dog licenses are due by May 1st and delinquent after May 10th of each year and then the fee is \$20.

Our ordinance states that all dogs are to be under their owners control at all times either by leash or fence. The City contracts with a company for animal control. If the dog is found off of it's owners property, animal control will be called and the dog picked up. Any and all fees associated with the pickup and boarding of the animal must be paid to animal control before the animal is claimed.

MOWING

The City ordinance does require any weeds or grass to be 8 inches or less in height. If your yard is allowed to grow higher than 8 inches, a courtesy notice will be sent to you certified or personally served. Once you received the notice you will have 5 days to have the property mowed. If the property is not mowed within 5 days from the date of receipt of the notice, the City will have it mowed and we charge \$100 per hour with a \$100 minimum.

If you have any questions, please contact me at the City Office 402-365-4260 or citydesh@gpcom.net. Our office hours are Monday thru Friday 8 AM - 12 PM, 1 PM - 5 PM. Our employees can be reached after hours by calling the city office number and the Thayer County Law Enforcement will page someone out.